PALCI and E-Z Borrow

A Smaller Academic Library’s Perspective
Sr. Helen Prejean anti-death penalty advocate and bestselling author of *Dead Man Walking* to speak at 2005 Commencement (click on image for more information).
Search FRANCIS
Search the catalog to locate the library’s holdings of books, eBooks, periodicals, and more.

Title [ ]
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Advanced Search

Respect for the Uniqueness of Individual Persons
Franciscan Goal of Higher Education at Saint Francis University

FIND RESOURCES
- Assistive Technologies
- Course reserves
- Databases
- Equipment Available
- EZ Borrow
- Featured Lists
- Journal Finder
- Search FRANCIS

RESEARCH ASSISTANCE
- Computer Software Tutorials
- Distance Education Services
- Information Literacy
- Interlibrary Loan
  [Updated 17Jan05]
  [with link to interactive request form]
- Reference Request
- Reference Desk Hours
  [Updated 04Jan05 with Spring 2005]
- Subject Guides
  [Updated 23Feb05]

LIBRARY INFORMATION
- Blog
  [New! Updated 11Mar05]
- Contact Us
- FAQ
- Forms
  [Added 17Jan05]
- Help Guides
  [Updated 11Mar05 with Blog Help Guide]
- Hours
  [Updated 11Mar05 Summer Hours]
- Policies
About Saint Francis University

- Undergraduate enrollment: 1178
- Graduate enrollment: 308
- Faculty: 90
- Staff: 270
- Books: 100,000
- Bound periodicals: 20,000
- Electronic subscriptions: 7,000
History

- SFU became a member of PALCI in spring 2001.
- The installation of the necessary software and training occurred in the summer and EZ Borrow was up and running for patron use by September 2001.
- The decision to participate was based on the desire to increase access to resources.
Publicity

• The library staff ran a big advertising campaign (emails, workshops, articles in the student newspaper and staff bulletin, and book marks) to let SFU constituents know what PALCI and EZ Borrow were all about.

• Once people learned what it could do for them EZ Borrow sold itself.
EZ Borrow Work Flow

- Circulation staff responsible for:
  - Updating transactions online and getting books to patrons
  - Retrieving books from stacks to be mailed to other libraries

- Interlibrary loan staff responsible for:
  - Opening all received EZ Borrow packages
  - Packaging and shipping books to other libraries
Usage Trends

- Use has gone up every year
- Students, faculty and staff all use EZ Borrow (students are the heaviest users)
- The History/Political science department use nearly doubles every year
- The standard ILL request for books has gone down an average of 15% a year
Testimonials

• Malissa Cadwallader, English Communications student: “Since we have such a small library at SFU, EZ Borrow gives students the academic advantage of larger institutions. I don’t know what I would do without EZ Borrow.”

• Donna Menis, Department Chair of English Communication/Foreign Language Department: “EZ Borrow enables me to get out-of-print, tough-to-locate texts from other institutions in a timely fashion.”
Testimonials

• Dr. Joann DeFiore, Assistant Professor of Sociology: “I love it! I use it for everything. EZ Borrow has given me the opportunity to view many different sources before choosing a text for a new course.”

• Renee Bernard, Coordinator of Advising, “I’ve been using EZ Borrow for three years and have never had a problem getting what I need, when I need it. EZ Borrow covers a wide variety of university libraries-so you never have to visit local campuses. EZ Borrow always delivers the books I need within a few days. I love the service and will continue to use it in the future.”
Benefits

• Turn-around is quicker than standard ILL
• Library patrons and staff love EZ Borrow because it is quick and easy to use
• Virtually no paperwork, just a “picklist” once a day
• Never had any problems that could not be fixed with a phone call or an email to the other library
• Some books in the collection had never circulated until they were requested via EZ Borrow